**Emergency Instructions**

The following instructions are applicable to all emergencies, and specifically for flooding, earthquakes, or wildfires.

If evacuating (we recommend you consider the advice of the Emergency Services Crew but the choice remains yours):

* notify your neighbors and relatives before evacuating your homes
* mark your front doors with a ‘**X**’ that is visible from the street for uniformed personnel (Police and Fire department) to confirm that the area has been evacuated

**What You Should Do**

* Pack enough clothes, prescription medicine, personal identification plus other essential items – enough for a minimum of one week
* Make arrangements for you, your family and your pets to stay with friends or relatives.
* If you do not have or cannot arrange for alternate accommodation, you will be provided with food, shelter, bedding and other essential services at one of the Relief locations.
* People can also take their pets to the Animal Service Center if the center is not in a danger area.

**Red Cross contact information**

If you are concerned that family members have been evacuated and you are unable to reach them, or if you have general or donation inquiries, please contact the Red Cross at 1-800-418-1111.

**Emergency Response**

If you are assisting the authorities responding to the emergency, please follow these restrictions:

* Do not drive to the affected areas unless you are involved in the emergency response. Extra traffic will prevent the authorities from responding quickly. Pedestrians are asked to stay off all bridges.
* Do not use the phone unless you are requesting help or reporting an important event.
* Unnecessary phone calls could overload the telephone system and limit the authorities’ ability to communicate.

Call 311 only for flood related calls.

Call 911 in case of emergency.

If possible, visit your location’s web site for current information.

**Schools Closed**

In all likelihood schools will be closed but you can check your location’s web site for further information.

If the emergency is in a location for a school where your children attend, check with the local authorities before going immediately to the site. Alternatively, please try to remember to assist the emergency crews by following instructions they have for the public, thereby not hindering active rescue operations.

**Transit**

Transit will likely not be available – check with the local authorities prior to leaving your premises.